## The COVID-19 Pandemic: Supporting First Responders & Frontline Workers

<u>Date</u>: Wednesday, May 6, 2020 <u>Time</u>: 10:00-11:30 AM

**Program Description:** First responders, hospital and healthcare workers, and others on the frontlines of the COVID-19 pandemic are exposed to unique stressors and a potentially overwhelming demand for their assistance. In addition to extreme levels of operational and traumatic stress, these workers face the risk of moral injury and compassion fatigue.

This 90-minute program will introduce the various types of stress associated with a major public health crisis, as well as useful strategies and techniques for coping that can be applied within recognized crisis intervention frameworks, such as Critical Incident Stress Management (CISM) and FEMA's Crisis Counseling Program.



A brief Q&A period will follow. This program will be recorded for viewing again/or at a later time. Registration for this program is required.

**Instructor**: Steven Crimando is the principal and founder of Behavioral Science Applications. He is a consultant and educator focused on the behavioral response to disasters, mass violence and other traumatic events.

Mr. Crimando is a Certified Homeland Protection Professional (CHPP) and a Board Certified Expert in Traumatic Stress (BCETS). With 30 years of experience in the field, Mr. Crimando was deployed to the 9/11 and 1993 World Trade Center attacks, as well as New Jersey's anthrax screening center and other acts of international terrorism. He coordinated psychological support operations at New Jersey's anthrax screening center, as well as assisting in the Ebola and Zika outbreaks. He is a published author who is frequently called upon by the media and the courts as an expert in crisis intervention. He provides training and support to programs within the U.S. Department of Homeland Security, U.S. Department of Justice, law enforcement, intelligence and military agencies, as well the United Nations Operational Support-Special Situations Section.

## You can register for the program at:

https://us02web.zoom.us/webinar/register/WN k81zGxKJQ mwe0-zQU9eCQ